JOHN HENDERSON
IT SYSTEMS SPECIALIST | CAF ARMY RESERVIST

(902) 293-1776

www.johnhenderson.link
mail@johnhenderson.link

Halifax Nova Scotia, CA

Profile

System Specialist for WEIR Inc. On contract with the Canadian Armed Forces Naval Engineering Testing Establishment (NETE), while also being an active member of the Canadian Army Reserves based in Halifax Nova Scotia.

Strength and proven experience developing business solutions for every business need. Ranging from the development of **Ticket Management Systems**, **Enterprise Resource Planning** systems, **Inventory Control Systems**, and **VOIP Telecommunication Systems** as well. Versed on front and backend systems, protocols, and languages. Core abilities for any business is to learn about the business, about its needs and processes, then proposing, developing or supplying solutions for the business and or problem.

Commended on multiple occasions by business leadership for communication skills, technical abilities, and the ability to drive meaningful change through the business.

Summary of Qualifications

Dedicated to the optimal performance, availability, reliability, security, and accessibility to any and all business systems, four-year track record of excellence in the Information Technology Career.

CONNECTION

People driven professional, establishing meaningful connections with business leadership and the mainline workforce of any business.

Demonstrating strong communication skills and working with all members of different technological backgrounds with successful dialog and productive conversations.

REFINEMENT

Process improvement track record, strong focus in determining a business processes, documenting them, and developing new ones for more efficient teams and more productive time management.

Dedicated to ensuring that any and all operations can run with their maximum efficiencies while also ensuring teams and institutions have the tools they need to succeed.

DRIVEN SUCCESS

Repeated success stories for technological success in a business environment. Directing IT Projects from inception to final execution and delivery.

Strategic direction and identification of key success factors and deliverables in projects. Defining multiple continuous improvement strategies and healthy change in culture.

DIVERSE SKILLSET

Full Stack experience from designing, maintaining, and implementing all levels of systems.

Ranging from the backend database's, their structures and the networking behind them; to configuring the front end visual representations and interactions on systems, with experience in photoshop and video editing as well.

Experience

System Specialist, WEIR; Halifax, NS — May 2022-Present
A team member of a unique, challenging and project-based environment where I and around 30 others, design, plan, coordinate, integrate and test IT solutions for the Royal Canadian Navy.

Expected to work alongside Navy Personnel, engage and work onsite vessels and at DND Facilities, day sail and trial run technology alongside the members who will use them.

Testing IT infrastructure this position is self driven, independent while also being fiercely involved with a diverse team. This position involves researching, testing, documenting, and implementing IT systems into the Navy.

Systems Administrator, Sherlock Clothing LTD; Halifax, NS — June 2021-May 2022
Core responsibilities at Sherlock Clothing accountable for maintaining major business applications and infrastructure. Ranging from physical servers located on premise and cloud resources concurrently, all network equipment and configurations from store level firewalls to enterprise network at head office ensuring reliability and security were always a priority. Partnered with business senior leadership to guide short-term and long-term technology planning.

Planning and coordination of company IT goals located in house, or alongside an technology based partner. Served as a vital resource and knowledge point for help desk staff.

Server responsibilities included management, maintenance, and creation of servers within the Windows and Unix operating system realms. ESXi and Hyper V bare metal servers. Finally EC2 AWS cloud hosted services as well.

IT Support, Copia Professional Services; Bedford, NS — January 2021-April 2021

Responsible for the procurement of physical assets for the business. Preparing the assets and deploying them to a production environment. Certain machines had files and information needing to transfer from the old systems to the new ones. Main IT Support in case of any issues arising and on call for weekdays.

Audio IT Tech, Glow the Event Store; Dartmouth, NS — July 2020-January 2021

One person department managing all IT infrastructure and assets within the organization. Working directly with upper management, current responsibilities include ensuring the daily running and operations within Glow and if needed processing and completing ticket requests company wide. Developing and implementing IT based policies and procedures for production environments.

Resident Assistant, NSCC Truro Campus; Truro, NS — December 2019-May 2020
Supervisor, Tim Hortons; Fall River, NS — May 2017-July 2020
Chief of Standards, Sea Cadets Canada; Shearwater, NS — September 2015-May 2019

Education

- NSCC, Truro Campus — **IT SYSTEMS MANAGEMENT AND SECURITY** - Apr 2021
- CISCO: **CCNA R&S: SCALING NETWORK** - Jan 2021
- CISCO: CYBER SECURITY ESSENTIALS - Nov 2020
- CISCO: — **CCNA R&S: ROUTING AND SWITCHING ESSENTIALS** - May 2020
- CISCO: — **CCNA R&S: INTRODUCTION TO NETWORKS** - Jan 2020
- CISCO:- **INTRODUCTION TO CYBER SECURITY** - Jan 2020

Skills

- PFsense, FortiOS, and EdgeOS hands on experience

- AWS Route 53, AWS EC2, AWS Chime, AWS S3, AWS Lightsail, AWS Workmail, AWS Certificate Manager, AWS CloudFront.

- Project Management

- Development

- Windows Active Directory on Windows Server 2008 R2, 2012, 2016, 2019

- Windows WSUS, SCCM, and MDT experience.

- 3CX VOIP Service, maintaining and implementation

- Apple Business Manager

- Implementation, troubleshooting, and maintenance on LAN networks, tasks includes, VLAN's, DHCP & DNS, IPv4 and IPv6 implementation.

- Direct knowledge include Linux based servers (Ubuntu, Debian, SuSE), Windows Equivalent.

- VMWare ESXi and VCentre

- Veeam Backup and Replication implementation and maintenance

- MySQL and PostGreSQL Server Experience

- Python, Shell, PowerShell, XML, HTML, CSS, and Git Experience

- Change Management

- Documentation and Procedure Development.

- Help Desk

Contact Information
Address: Nova Scotia B2T

Mobile: (902)293-1776

Toll Free: 1(888)256-1759

Email: mail@johnhenderson.link

Website: https://johnhenderson.link/